

### SORTA FINANCE COMMITTEE MEETING

TUESDAY, APRIL 16<sup>TH</sup>, 2023 - 9:00 A.M. SORTA/METRO AT HUNTINGTON CENTER, SORTA BOARD ROOM (6<sup>th</sup> FLOOR), 525 VINE STREET CINCINNATI, OHIO 45202

### **General Items:**

Call to order Pledge of Allegiance

1. Approval of Finance Committee Minutes: March 21st, 2023

### **Briefing Items**

- 2. Internal & External Audit Summary Review: Q1 (Norman Bouwie III)
- 3. Financial Reports as of March 28th, 2023 (Larry Pinkelton)
- 4. Review of Investment Funds Reserve Summary (Larry Pinkelton)

### **Action Items**

5. Approval of Investment of Funds Reports as of March 28th, 2023 (Larry Pinkelton)

### Other Items:

**New Business** 

Adjournment

The next regular meeting of the Finance Committee has been scheduled for May 16<sup>th</sup>, 2023, at 9:00 a.m.

# FINANCE COMMITTEE TUESDAY, MARCH 21<sup>ST</sup>, 2023 – 9:00 A.M. SORTA/METRO AT HUNTINGTON CENTER 6<sup>th</sup> FLOOR SORTA BOARD ROOM 525 VINE STREET CINCINNATI, OHIO 45202

COMMITTEE MEMEBERS APPOINTED: Sonja Taylor (Chair), Jay Bedi, Dan Driehaus, Chelsea Clark, Allen Freeman, Rod Hinton, and KZ Smith

COMMITTEE/BOARD MEMBERS PRESENT: Kreg Keesee, Dan Driehaus, and Sara Sheets

COMMITTEE MEMBERS ABSEN: Sonja Taylor, Chelsea Clark, Allen Freeman, and Rod Hinton

STAFF MEMBERS PRESENT: Darryl Haley (CEO), Andy Aiello, Steve Anderson, John Edmondson, Adriene Hairston, Mary Huller, James Hubbard, Brandy Jones, Maria Jones, Natalie Krusling, Pat LaFleur, Jeff Mundstock, Adam Przeklasa, John Ravasio, Jason Roe, Shannel Satterfield, Khaled Shammout and Tara Walker

OTHERS PRESENT: Kim Schaefer (Legal Counsel-Vorys), Andrew Sizemore (Clark Schaefer), and Kelsey Lichtefeld (Clark Schaefer)

### 1. Call to Order

Mr. Keesee called the meeting to order.

#### 2. Pledge of Allegiance

The Pledge of Allegiance was recited.

### 3. Approval of Minutes of February 21st, 2023

Mr. Keesee moved and seconded that the minutes of the February 21st, 2023, be approved. By voice vote the committee approved the minutes.

#### 4. Risk Assessment

A collective presentation was presented by Mr. Sizemore and Ms. Lichtefeld from Clark Schaefer and Mr. Bouwie of SORTA. The 2023 Risk Assessment report included: the audit scope, methodology, assessment results, and the 2023 audit plan based on low, medium, and high-risk items ranking.

The Committee accepted the report as presented.

### 5. Financial Report as of February 28th, 2023

Mr. Pinkelton presented the February financial reports. Total revenues were \$16.7 million, which is favorable to budget by \$578,000. Total expenses were \$10.9 million, which is favorable to budget by \$1.2 million. Fare revenue was \$1 million favorable to budget by \$177,00k. Mr. Pinkelton then reviewed the contributing factors to these variances.

The Committee accepted the report as presented.

#### 6. Investment of Funds Report as of February 28th, 2023

Mr. Pinkelton presented the report noting the yields of SORTA 4.05% for February compared to the prior month of 3.81% for the month of January.

Mr. Pinkelton presented the report noting yields for the Infrastructure Transit Fund of 3.99% for February compared to the prior month of 3.73% for the month of January.

The Committee approved the report as presented.

### 7. Review of Investment Funds Reserve Summary

Mr. Pinkelton presented a new report to the Committee. The Investment of Funds Reserve Summary provides transparency of the agency's current capital reserve obligations for FY23.

The Committee accepted the report as presented.

### 8. New Business

The next regular meeting of the Finance Committee has been scheduled for Tuesday, April 18th, 2023, at 9:00 A.M.

### 9. Adjournment

The meeting adjourned at 9:28 A.M.



# SORTA Internal & External Audit Findings

April 18, 2023 | Norman C. Bouwie III



## **Agenda**



- Closed Audit Findings (No Updates)
- Open Audit Findings with an Expected Remediation Date
- Open Audit Findings without a Remediation or Plan( No Updates)
- Current and Upcoming Audits





## Open Audit Findings with an Expected Remediation Date

# Open Audit Findings with an Expected Remediation Date



O	Open Items - Expected Remediation Date in Future or Extended for Business Purposes								
N	o. Date	Team	Audit	Finding	Observation	Recommendation	Management Response	Owner	Status

No.	Date	Team	Audit	Finding	Observation	Recommendation	Management Response	Owner	Status
1	Apr.	Clark	Vendor	Documenting	There is no formalized	Inspections performed for	SORTA will develop a process to	Andrew	The Vendor Performance
	2019	Schaefer	Management	Monitoring	documentation of	monitoring activities should be	document all required contract	Aiello	Manager was hired in
				Activities	monitoring activities	tracked and documented to	deliverables to include changes to		Q1 2023. Vendor
					performed by SORTA to	provide an audit trail for future	work scopes, quantity or quality of		Performance policies
					ensure contract terms and	use.	goods, or timeline within which		and procedures to be
					responsibilities are being		deliverables are required.		completed in Q2 2023.
					met by the vendor.				
2	Apr.	Clark	Vendor	Remediation	There is not a consistent	Introduce procedures and policies	SORTA will develop a policy that	Andrew	The Vendor Performance
	2019	Schaefer	Management	Process for	process for addressing	surrounding the issues process.	requires project managers to	Aiello	Manager was hired in
				Non-Compliant	vendors not in compliance	This would allow Project	escalate issues of noncompliance		Q1 2023. Vendor
				Vendors	with the original contract	Managers to have direction in	to the Procurement Department for		Performance policies
					terms. These issues are	handling the various types of	formal procurement mitigation.		and procedures to be
					_	issues arising from a lack of	These procedures will include		completed in Q2 2023.
					Manager level and then	compliance from vendors.	formal notification to the vendor,		
					escalated to the		instructions for actions required,		
					procurement department if		and consequences for failure to		
					warranted.		cure.		
3	Sept.	Clark	Business	Disaster	A formal IT Disaster	Management should formalize	Management will begin to budget	Pat Giblin	Consultant has been
	2021	Schaefer	Continuity &	Recovery	Recovery Plan has not been	their IT Disaster Recovery Planning	and work to complete the plan in		engaged. Workshop was
			Disaster	Planning	implemented.	as part of their overall	FY2022 and begin testing portions		completed in Q1 2023.
			Recovery			contingency planning process and	of the plan in 2023.		Plan is scheduled for
						follow steps to ensure the proper			completion Q2 2023.
						effective implementation of the IT			
						Disaster Recovery Plan.			

### Open Audit Findings with an Expected Remediation METRO **Date**



Ор	Open Items - Expected Remediation Date in Future or Extended for Business Purposes										
No.	Date	Team	Audit	Finding	Observation	Recommendation	Management Response	Owner	Status		
4	Jan.	Clark	Paratransit	ADA	Procedures and guidelines	Management should review the	Management agrees and the	Lisa Aulick	Guideline content is		
	2022	Schaefer	(Access)	Compliance	had not undergone revision	guidelines and procedures for	guidelines and procedures are		complete; document is		
			Services		since 2012	changes needed and make update	under construction and will be		in final design.		
						accordingly.	finalized in early 2022.		Distribution in Q2 2023.		
5	Feb.	Clark	Advertising	Advertisement	Adsposure is not meeting	Management should communicate	Management agrees and is	Dave	We are currently		
	2022	Schaefer	and Social	Installation/	contractual obligations to	expectations to the vendor to	developing an SOP for distribution	Eitienne	renegotiating our		
			Media	Removal	communicate and post	ensure requirements are met.	to the contractor when finalized.		contract with		
				Details (bus	installation or removal				Adsposure, expected		
				only)	details in the portal.				completion Q2 2023.		
6	Feb.	Clark	Advertising	Monitoring of	Adsposure is not meeting	Management should communicate	Management agrees and in the	Dave	We are currently		
	2022	Schaefer	and Social	Shelter and	contractual obligations	expectations to the vendor to	future will require the vendor to	Eitienne	renegotiating our		
			Media	Bench	regarding maintenance and	ensure requirements are met.	supply monthly cleaning and		contract with		
				Maintenance	repair records.		maintenance reports.		Adsposure, expected		
									completion Q2 2023.		

### Open Audit Findings with an Expected Remediation METRO **Date**



Open Items - Expected Remediation Date in Future or Extended for Business Purposes	Open Items - Expect	ed Remediation	Date in Future or	Extended for B	Business Purposes
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N	o. Date	Team	Audit	Finding	Observation	Recommendation	Management Response	Owner	Status
7	Dec.	Clark	Hourly	Exception	Exceptions are documented,	Capture formal evidence of	Management will add a Sup/Mgr	John	The procedure
	2022	Schaefer	Payroll	Review &	however, evidence of	supervisor review and approval	signature line on the exception	Ravasio	documents are being
				Approval	supervisor review and	within the existing timecard	report. This document will be		fine tuned, expected
					approval of exceptions is	exception review and approval	signed-off on daily before being		completion Q2 2023.
					not formally documented.	process.	sent to Payroll. Completion Q1 of		
							2023.		
8	Dec.	Clark	Hourly	Operators Pick	Observed operator Pick	Request signatures to verify the	Transportation will have the pick	John	The procedure
	2022	Schaefer	Payroll	Selection	Slips unsigned or missing.	driver selections were made by the	selections documented during each	Ravasio	documents are being
				Approval		driver and approved by the union	pick to maintain record and		fine tuned, expected
						and management.	approval by end of Q1 2023.		completion Q2 2023.
9	Dec.	Clark	Hourly	Time Approval	Station Managers review	Formal documented review and	Transportation will add a	John	The procedure
	2022	Schaefer	Payroll	<ul><li>Operators</li></ul>	daily boards, but there is	approval process be implemented	signature requirement for the	Ravasio	documents are being
					no documented evidence of	to capture an audit trail for review	previous days Board and payroll to		fine tuned, expected
					this review / approval.	of the prior day's board and	include any reports and related		completion Q2 2023.
						exception time.	documents. Completed by Q1 2023.		





### **Current and Upcoming Audits**

#	Audit Area	Prior Audit Timing	Est. Hours	Audit Start	Estimated Completion
1	*Fleets & Facilities Maintenance Audit	2020	110	Q1 2023	Q2 2023
2	Riverfront Transit Center Parking	2009	100	Q2 2023	Q2 2023
3	*Staffing Levels and Succession Planning	2022	110	Q2 2023	Q3 2023
4	Accounts Payable	2022	120	Q2 2023	Q3 2023



<sup>\*</sup> Designates Audits that are planned to be performed by Clark Schaefer Consulting

# Questions Thank you for your time!



If you wish to discuss any aspects of this presentation in more detail, please feel free to contact us:

Norman: NBouwie@Go-Metro.com

### **Agenda – Financial Summary**



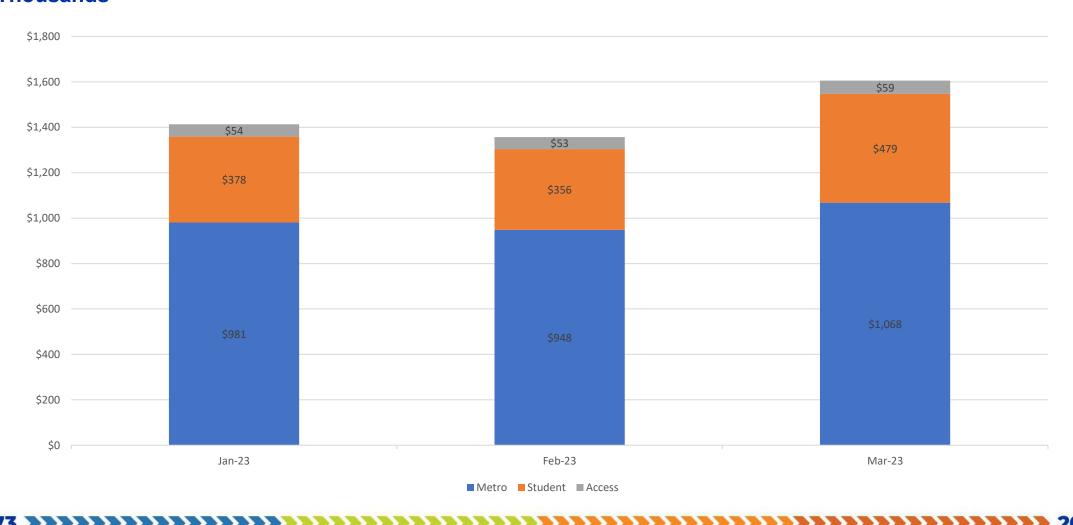
- Statement of Operations for March '23
  - Revenue Chart
  - Expense Chart
  - Key Drivers
  - Detail Profit & Loss Statement
- Investment Balance Update (separate attachment)
- Investment Funds Reserve Summary





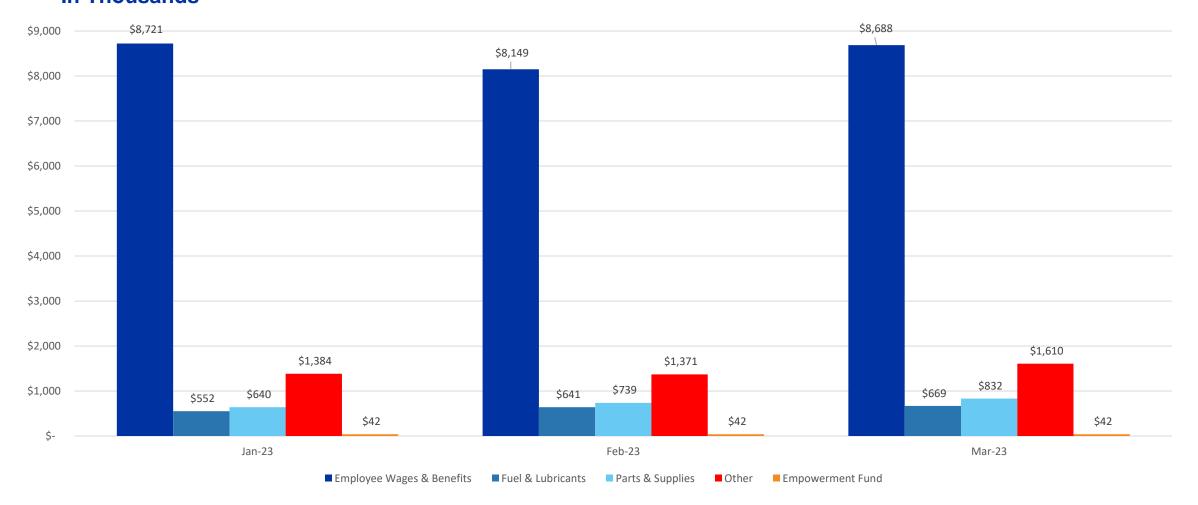
# MARCH 2023 – FARE REVENUE SOURCES 3 MONTH TREND – JANUARY 2023 THRU MARCH 2023 In Thousands





# MARCH 2023 – OPERATING EXPENSE SOURCES 3 MONTH TREND – JANUARY 2023 THRU MARCH 2023 In Thousands





### **Profit & Loss – Summary / Key Drivers**



### **Summary**

- Total Revenue \$18.1M favorable to Budget \$729k or 4.2%
- Total Expense \$11.8M favorable to Budget \$923k or 7.2%
- Surplus / ( Deficit ) \$6.3M favorable to Budget \$1.7M
- Note: Ridership total is 1.08M favorable to Budget 97k or 9.9%

### **Revenue**

- Total Fares \$1.1M favorable to Budget \$103k or 10.1%.
- CPS Revenue \$479k favorable to Budget \$152k or 46.5%. Root Cause: YTD true-up for extra curricular passes
- Non-Transportation \$618k favorable to Budget \$514k or 494.2%. Root Cause: Investment portfolio income higher than projected
- County Sales Tax \$9.9M, which is on Budget. Note: Jan Mar '23 will be on plan due to 3-month lag in actual receipts
- Federal Grants \$5.8M, which is on Budget

### **Expense**

- Wages & Benefits \$8.7M favorable \$422k or 4.6% to Budget. Root Cause: Open positions
- Fuel and Lubricants \$669k favorable \$111k or 14.2% to Budget. Root Cause: Diesel Fuel gallon usage and hedging gains \$118k
- Parts & Supplies \$832k unfavorable (\$101k) to Budget or (13.8%). Root Cause: Revenue Vehicle Parts (\$80k)
- All Other \$1.6M favorable \$491k to Budget or 23.4%. Root Cause: Outsourced Services \$533k

### Southwest Ohio Regional Transit Authority 2023 Profit & Loss Statement



Ridership Regular CPS Subtotal Fixed Route Access Total Ridership Regular Total Ridership Regular Subtotal Fixed Route Access Total Ridership Regular Subtotal Fixed Route 1,062,764 966,255 96,509 10.0% 1,078,781 981,720 97,061 9.9% 2,639,968 2,434,715 205,253 8.4% 1,77 205,253 8.4% 1,77 205 455,040 348,703 106,337 30.5% 3 30	06,021 38,885 44,906 37,825 32,731
Regular CPS         918,640         841,432         77,208         9.2%         2,639,968         2,434,715         205,253         8.4%         1,7           Subtotal Fixed Route         1,062,764         966,255         96,509         10.0%         3,095,008         2,783,418         311,590         11.2%         2,0           Access         16,017         15,465         552         3.6%         43,895         39,031         4,864         12.5%           Revenue         1,078,781         981,720         97,061         9.9%         3,138,903         2,822,449         316,454         11.2%         2,0	38,885 14,906 37,825 32,731 2,371
Regular CPS         918,640         841,432         77,208         9.2%         2,639,968         2,434,715         205,253         8.4%         1,7           Subtotal Fixed Route         1,062,764         966,255         96,509         10.0%         3,095,008         2,783,418         311,590         11.2%         2,0           Access         16,017         15,465         552         3.6%         43,895         39,031         4,864         12.5%           Total Ridership         1,078,781         981,720         97,061         9.9%         3,138,903         2,822,449         316,454         11.2%         2,0	38,885 14,906 37,825 32,731 2,371
CPS         144,124         124,823         19,301         15.5%         455,040         348,703         106,337         30.5%         3           Access         1,062,764         966,255         96,509         10.0%         3,095,008         2,783,418         311,590         11.2%         2,0           Access         16,017         15,465         552         3.6%         43,895         39,031         4,864         12.5%           Total Ridership         1,078,781         981,720         97,061         9.9%         3,138,903         2,822,449         316,454         11.2%         2,0           Revenue         1,078,781         981,720         97,061         9.9%         3,138,903         2,822,449         316,454         11.2%         2,0	14,906 37,825 32,731 2,371
Access 16,017 15,465 552 3.6% 43,895 39,031 4,864 12.5% Total Ridership Revenue 97,061 9.9% 3,138,903 2,822,449 316,454 11.2% 2,0	37,825 32,731 2,371
Total Ridership 1,078,781 981,720 97,061 9.9% 3,138,903 2,822,449 316,454 11.2% 2,0	2,371
Revenue	2,371
	-
	-
Metro Fares \$ 1,068 \$ 975 \$ 93 9.5% \$ 2,997 \$ 2,590 \$ 407 15.7% \$	
Access Fares 59 49 10 20.4% 167 139 28 20.1%	134
Total Fares 1,127 1,024 103 10.1% 3,164 2,729 435 15.9%	2,505
CPS Contract 479 327 152 46.5% 1,213 1,040 173 16.6%	845
Other Contract Revenue 118 135 (17) (12.6%) 363 404 (41) (10.1%)	350
Non Transportation 618 104 514 494.2% 1,648 312 1,336 428.2%	309
County Sales Tax 9,872 28,065 28,065	31,727
Federal Subsidies 1,200 1,200 3,600 3,600	-
ARP 2,100 2,100 6,300 6,300	6,326
ARP Comp 2,500 2,500 7,500 7,500	8,072
State Subsidies 107 130 (23) (17.7%) 298 370 (72) (19.5%)	427
Total Revenue 18,121 17,392 729 4.2% 52,151 50,320 1,831 3.6%	50,561
Expenses	
Employee Wages & Benefits 8,688 9,110 422 4.6% 25,557 27,046 1,489 5.5%	22,456
Fuel & Lubricants 669 780 111 14.2% 1,863 2,186 323 14.8%	957
Parts & Supplies 832 731 (101) (13.8%) 2,212 2,182 (30) (1.4%)	2,002
Empowerment Fund 42 42 126 126	125
Other 1,610 2,101 491 23.4% 4,375 6,155 1,780 28.9%	6,773
Total Expenses 11,841 12,764 923 7.2% 34,133 37,695 3,562 9.4%	32,313
Surplus(Deficit) Before Adj \$ 6,280 \$ 4,628 \$ 1,652 \$ 18,018 \$ 12,625 \$ 5,393 \$	18,248
Capital Reserve Transfer (6,280) \$ (4,628) (18,018) \$ (12,625)	18,248)
Remaining Funds \$ - \$ - \$ - \$	



Investment of Funds Report March 31, 2023						
	Principal Amount	3/31/2023 Yield				
Overnight Investments						
STAR Ohio	\$104,320,436	5.02%				
Fifth Third Bank Concentration Account	\$94,683	0.00%				
Subtotal Overnight Investments / Average Rate	\$104,415,119	5.02%				
Securities & CD's  Fifth Third Bank Custody Account:    Agency Bond    Commercial Paper    Certificate of Deposit    U.S. Treasury Bond    U.S. Treasury Note    Subtotal Securities & CD's / Weighted Yield / Maturity	\$12,179,666 \$3,363,090 \$992,327 \$4,785,016 \$19,798,666 <b>\$41,118,765</b>	1.90% 5.45% 0.76% 2.08% 1.43%				
Total All Securities (3/31/2023) / Weighted Yield	\$145,533,884	4.18%				
Current Capital Reserve Obligations						

### Capital Plan Commitments by type:

Local Match - FTA and ODOT Grants Note - Metro's contribution ranges from	\$2,306,641	
100% Local Projects	Prior Years Open 2023	\$30,047,162 \$34,096,065
2 Months of Operating Expenses	\$24,000,000	
All Other Obligations	\$9,500,000	
Total Current Capital Reserve Obligations		\$99,949,868
Net Unrestricted Securities Available		\$45,584,016
2023 Operating Budget Surplus (Deficit) A	\$29,175,866	
Net Unrestricted Securities + '23 Operating	g Budget Surplus	\$74,759,881



Investment of	Funds Report
March 3	31, 2023

	Principal Amount	3/31/2023 Yield	Security Days	Days to Maturity
Overnight Investments				
STAR Ohio	\$104,320,436	5.02%		
Fifth Third Bank Concentration Account	\$94,683	0.00%		
Subtotal Overnight Investments / Average Rate	\$104,415,119	5.02%	_	
Securities & CD's Fifth Third Bank Custody Account:				
Agency Bond	\$12,179,666	1.90%		
Commercial Paper	\$3,363,090	5.45%		
Certificate of Deposit	\$992,327	0.76%		
U.S. Treasury Bond	\$4,785,016	2.08%		
U.S. Treasury Note	\$19,798,666	1.43%		
Subtotal Securities & CD's / Weighted Yield / Maturity	\$41,118,765	1.98%	635	679
Total All Securities (3/31/2023) / Weighted Yield	\$145,533,884	4.18%		
Total All Securities (2/28/2023) / Weighted Yield	\$148,509,229	4.05%		

\$3,084,344

(\$6,059,689)

(\$2,975,345)

Monthly Investment Income \$

Year to Date Investment Income \$ 1,390,483

513,408

Note: Total All Securities (3/31/2022)

Change in Cash during March 2023

Funds provided by (required for) Operations during March

Funds provided by (required for) Capital during March

\$76,555,508

Reviewed and Approved by:

Lawrence A. Pinkelton Chief Financial Officer



Infrastructure	Investment	of Funds	Report
1	March 31 20	123	

- Indi	CII 31, 2023			
	Principal Amount	3/31/2023 Yield	Sec Days	Days to Maturity
Overnight Investments				
STAR Ohio	\$47,060,334	5.02%		
Trust Account/Fed Govt Oblig Issue Money Market Fund	\$1,974,374	4.65%		
Fifth Third Bank Infrastructure Account	\$29,655	0.00%		
Subtotal Overnight Investments / Average Rate	\$49,064,363	5.00%		
Securities & CD's Fifth Third Bank Custody Account:				
Agency Bond	\$10,466,869	2.99%		
Commercial Paper	\$1,921,766	5.45%		
U.S. Treasury Bond	\$5,984,170	1.77%		
U.S. Treasury Note	\$13,074,339	2.88%		
Subtotal Securities & CD's / Weighted Yield / Maturity	\$31,447,144	2.94%	449	471
Total All Securities (3/31/2023) / Weighted Yield / Maturity	\$80,511,507	4.16%		
Total All Securities (2/28/2023) / Weighted Yield / Maturity	\$76,587,280	3.99%		
Funds provided by (required for) Tax Receipts during March Funds provided by (required for) Payouts during March	\$ 3,940,588 \$ (16,361)	Monthly Investment Income \$ 296, Year to Date Investment Income \$ 733,		

3,924,227

Reviewed and Approved by:

Change in Cash during March 2023

Lawrence A. Pinkelton

Chief Financial Officer