

## **Go Metro WiFi Terms and Conditions of Use**

Please read the following information carefully before using this service. You may not use the service without accepting these Terms and Conditions.

Welcome to Go Metro WiFi wireless high-speed Internet access system ("Wi-Fi System"). These "Terms and Conditions of Use" govern your rights and responsibilities and our rights and responsibilities relating to the use of the Wi-Fi System at SORTA.

### **Description of Go Metro WiFi Service Availability**

SORTA will provide access to Go Metro WiFi on selected bus routes during this demonstration period. All applicable buses will be noted with a Go Metro WiFi logo. Wireless access may not always be operational on these routes.

### **Fee for Go Metro WiFi**

Go Metro WiFi service is provided "free of charge" as a value added service to the customers and riders of SORTA's services.

### **Terms of Internet Service Use**

By using this service offered by SORTA, I (either as an individual or an entity) agree to abide by the following Terms of Internet Service Use. SORTA and its service providers are not responsible for ensuring privacy, virus protection or other security. SORTA's service providers use content-filtering software that attempts to restrict access to offensive sites; however, no such software is totally effective. WiFi service may not be secure, and could be accessed by others. Power interruptions and internet service interruptions may occur. SORTA does not guarantee continuing availability of internet service or access.

I understand and agree that SORTA and its service providers are not responsible for any of the following: any information passing through the internet or the web service; privacy or security of information; hardware or software support; lost data; power interruptions; failed or interrupted internet transmissions, transactions, or electronic communications. I acknowledge and agree that SORTA and its service providers are not responsible for any damages, whether direct, special, incidental or consequential, resulting from my own use or any other patron's use of the internet and the web service. I agree to be respectful of the rights and feelings of SORTA's other patrons in my use of the internet.

I hereby agree: (a) to abide by these Terms of Internet Service Use, (b) not to violate any applicable laws, rules, regulations or policies relating to such use, (c) to indemnify and hold Southwest Ohio Transit Authority, its agents, employees, and service providers harmless from any damage or harm of any kind resulting from use of the web service, (d) and I represent that I am 18 years of age or older.

I have carefully read the above terms and conditions. My use of wireless internet service signifies my acceptance of the terms.

SORTA requests that anyone who believes that a violation of this agreement is occurring direct the information to [routecomments@go-metro.com](mailto:routecomments@go-metro.com) and include "WIFI" in the subject line. If available, please provide the following information:

The IP address used to commit the alleged violation;

The date and time of the alleged violation, including the time zone;

Evidence of the alleged violation; and

Your contact details including full name, email address and telephone number.

When reporting an issue regarding unsolicited email please provide a copy of the email messages with full headers which typically provides all of the above data.

### **Termination**

You agree that SORTA may terminate this Agreement and cancel your access to Go Metro WiFi at any time, without notice and for any reason including, but not limited to, violation of any of the terms and conditions of this Agreement, security or safety reasons, and/or using the WiFi System to perform any illegal activity. You further agree that in the event of termination for any reason, SORTA will have no liability to you.

### **Notice of Problems or Complaints**

If you experience a problem accessing or using Go Metro WiFi, report the problem by emailing [routecomments@go-metro.com](mailto:routecomments@go-metro.com) and include "WIFI" in the subject line.