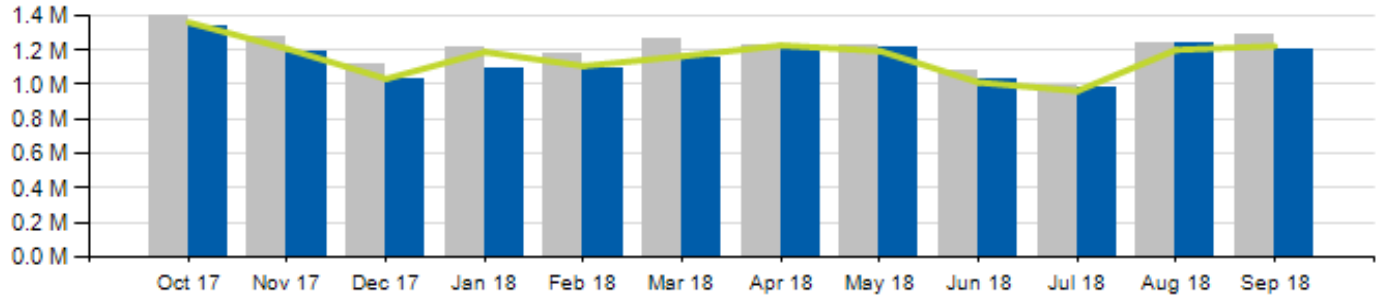


September 2018 Ridership Report



Local/Express Ridership

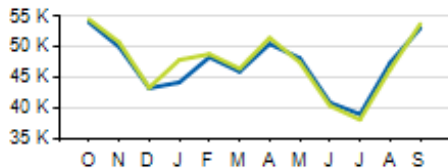
Total Ridership



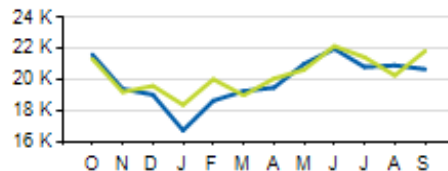
	ACTUAL	BUDGET	VARIANCE (% / #)		2017	VARIANCE (% / #)	
TOTAL	1,198,354	1,222,410	-2.0%	-24,056	1,286,037	-6.8%	-87,683
LOCAL	1,126,329	1,149,925	-2.1%	-23,596	1,209,633	-6.9%	-83,304
EXPRESS	72,025	72,485	-0.6%	-460	76,404	-5.7%	4,379
YTD TOTAL	10,205,319	10,278,737	-0.7%	-73,418	10,704,951	-4.7%	-499,632

Local/Express KPIs

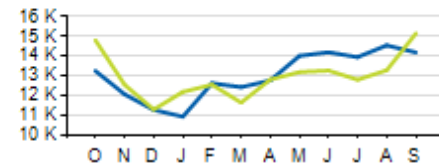
Average Fixed Ridership: Weekday



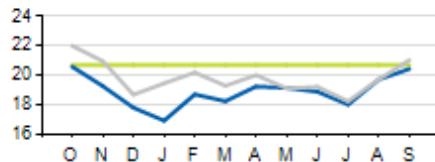
Average Fixed Ridership: Saturday



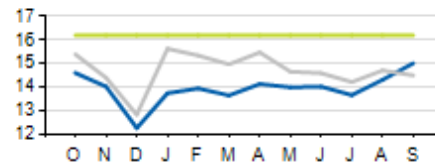
Average Fixed Ridership: Sunday



Passengers per Hour: Local



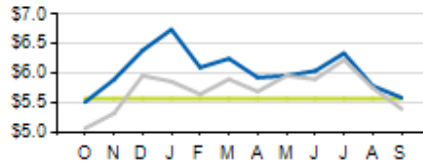
Passengers per Trip: Express



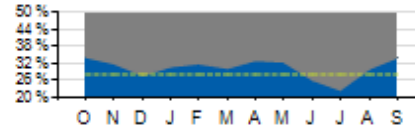
	ACTUAL	KPI/Budget	VARIANCE
PASSENGERS PER HOUR (LOCAL)	20.4	20.7	-0.3
PASSENGERS PER TRIP (EXPRESS)	15.0	16.2	-1.2
AVERAGE RIDERSHIP (WD)	53,147	53,798	-651
AVERAGE RIDERSHIP (SA)	20,684	21,859	-1,175
AVERAGE RIDERSHIP (SU)	14,189	15,158	-969

Local/Express KPIs

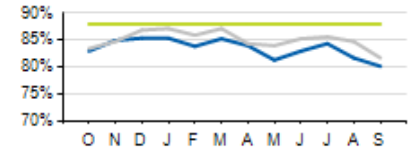
Cost per Passenger: Local



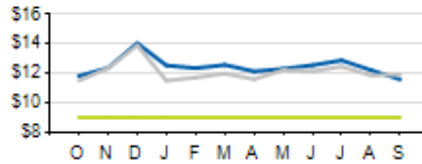
Service Cost Sharing: Local



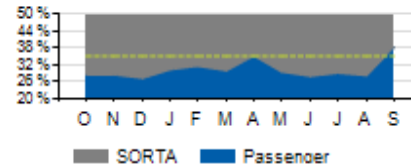
On-Time Performance: Local



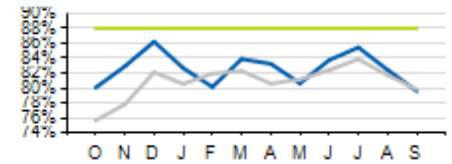
Cost per Passenger: Express



Service Cost Sharing: Express



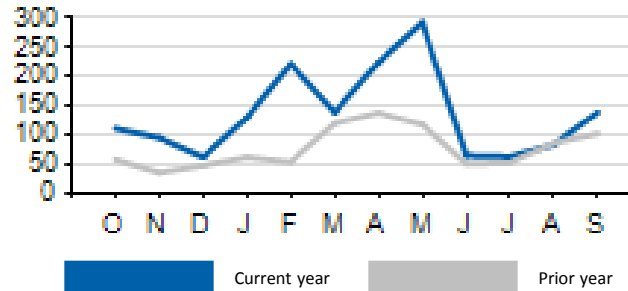
On-Time Performance: Express



	ACTUAL	KPI	VARIANCE
COST PER PASSENGER (LOCAL)	\$5.59	\$5.57	+\$0.02
COST PER PASSENGER (EXPRESS)	\$11.59	\$9.00	+\$2.59
COST RECOVERY (LOCAL)	34.0%	28.0%	+6.0%
COST RECOVERY (EXPRESS)	38.2%	35.0%	+3.2%
OTP (LOCAL)	80.1%	88.0%	-7.9%
OTP (EXPRESS)	79.6%	88.0%	-8.4%

Local/Express Missed Trips

Missed Trips

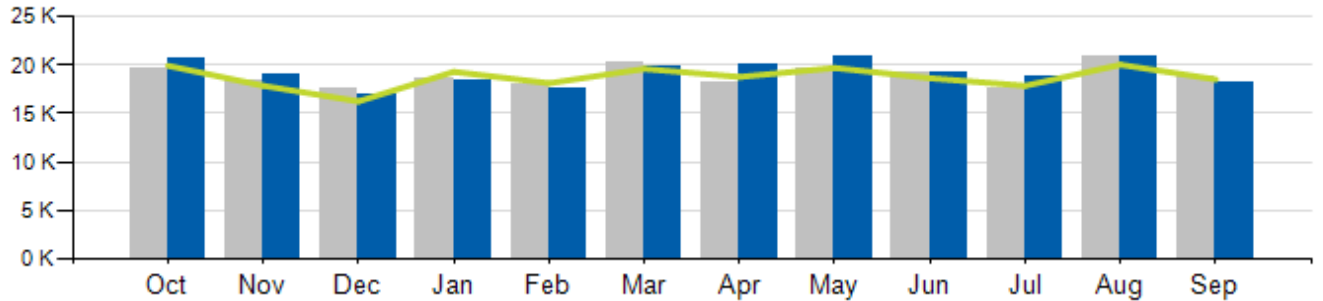


	ACTUAL	TOTAL TRIPS	% of Trips Operated
MISSSED TRIPS (ALL SERVICE)	139	60,550	99.8%

REASON FOR MISSED TRIP	ACTUAL	% of MISSED TRIPS
NO OPERATOR AVAILABLE	43	30.9%
MECHANICAL ISSUE	52	37.4%
TRAFFIC INCIDENT	9	6.5%
LATE OPERATIONS	29	20.9%
OTHER	6	4.3%

Access Ridership

Total Ridership

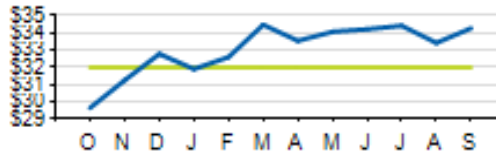


ACCESS PARATRANSIT	ACTUAL	BUDGET	VARIANCE (%/#)		2017	VARIANCE (%/#)	
TOTAL	18,267	18,519	-1.4%	-252	18,882	-3.3%	-615
WD	16,448				17,363	-5.3%	-915
SA	958				865	10.8%	93
SU	861				654	31.7%	207
YTD	173,829	170,594	1.9%	3,235	171,280	1.5%	2,549

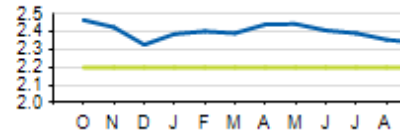


Access KPIs

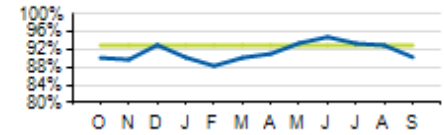
Cost per Passenger



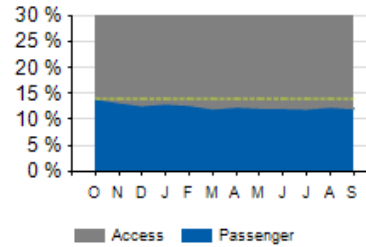
Passengers per Hour



On-Time Performance



Service Cost Sharing



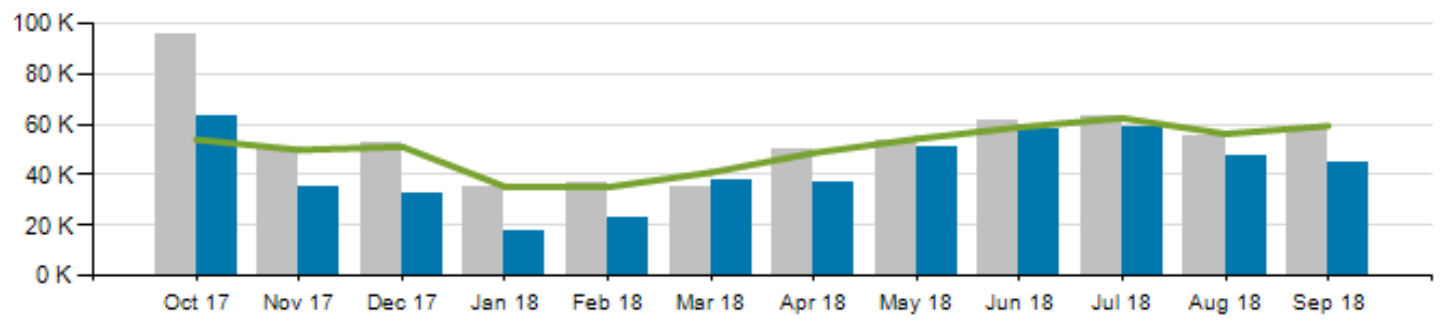
	ACTUAL	KPI	VARIANCE
COST PER PASSENGER	\$34.27	\$32.00	+\$2.27
ON-TIME PERFORMANCE (OTP)	90.3%	93.0%	-2.7%
PASSENGERS PER HOUR	2.34	2.20	+0.14
COST RECOVERY	12.1%	14.0%	-1.9%

Current year KPI



CB Connector Ridership

Total Ridership

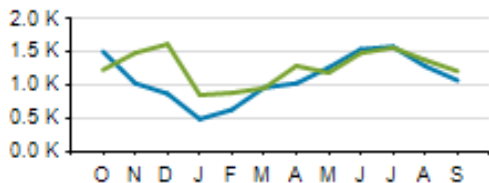


	ACTUAL	BUDGET	VARIANCE (%/#)		FY2017	Variance (%/#)	
TOTAL	45,008	59,299	-24.1%	-14,291	58,372	-22.9%	-13,364
FYTD TOTAL	150,794	177,819	-15.2%	-27,025	176,337	-14.5%	-25,543

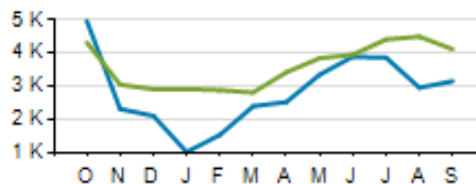
■ Current Year
 ■ Prior Year
 — Budget

CB Connector KPIs

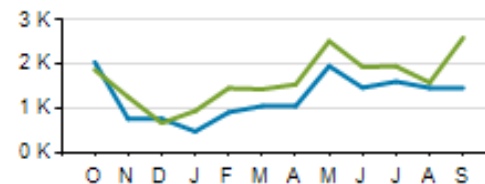
Average Ridership: Weekday



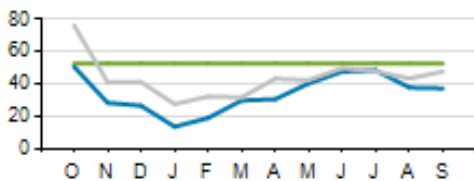
Average Ridership: Saturday



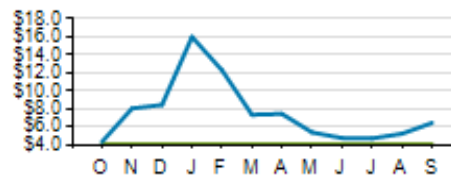
Average Ridership: Sunday



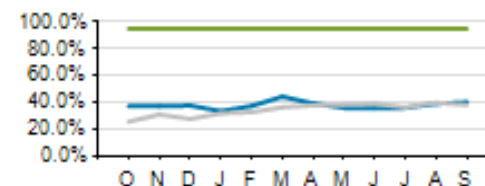
Passengers per Hour



Cost per Passenger



On-Time Performance



	ACTUAL	KPI	VARIANCE
COST PER PASSENGER	\$6.44	\$4.10	+\$2.34
AVERAGE HEADWAY (PEAK/OFF-PEAK)	14:07/15:48	12:00/15:00	+2:07/+0:48
PASSENGERS PER HOUR	37.4	52.8	-15.4
COST RECOVERY	10.8%	14.3%	-3.5%