

go * INFO

MAR 2018



METRO
#ReinventingMetro

Join Our Mailing List!

Quick Links

[Google Transit](#)
[View Schedules](#)
[Buy Passes Online](#)
[Metro Website](#)

Connect With Metro



News

Become a Metro operator



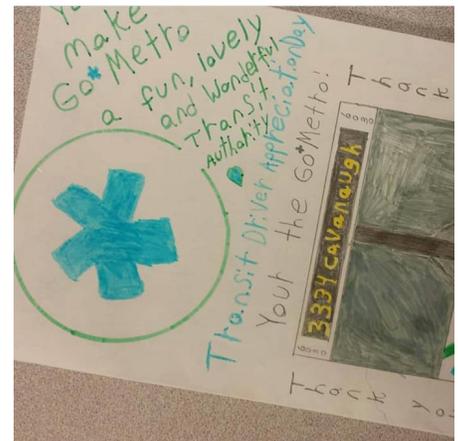
Metro is hiring operators. Are you or do you know someone who is looking for a rewarding career doing meaningful work, with great pay and full benefits? Attend one of our Operator Career Days to learn more about the job:

-Saturday, March 31

Metro Celebrates Transit Driver Appreciation Day



cincybus



3 likes
cincybus Happy #TDAD ! I made this card for my @cincinnati metro driver today! Very appreciated that

In honor of Transit Driver Appreciation Day, observed on March 16, Cincinnati Metro spotlighted the great work its nearly 500 bus operators do every day.

Cincinnati Metro's operators work seven days a week, rain or shine, night and day, getting riders to school, work, doctor appointments and entertainment activities while providing superior customer service.

In just the past year, Cincinnati Metro operators have received more than 230 customer commendations, as well as praise for being the eyes and ears of the community, from helping find a missing woman to coming to the aid of a lost child.

In 2017, 358 operators received safety awards with more than 50 operators recognized for driving up to 25 consecutive years without a preventable accident. Considering Cincinnati Metro operators travel more than 11 million miles a year, that's quite a feat!

Several Metro Routes to Detour for Opening Day Parade Festivities

- Saturday, April 21
- Saturday, May 12
- Saturday, June 2
- Saturday, June 23

Career Days take place from 9 a.m. to 2 p.m. at Metro's Queensgate Garage, 1401 Bank Street in Cincinnati. Operator Career Day attendees learn about benefits and get an up-close look at what it takes to succeed as a Metro operator. They also have the opportunity to take a hiring assessment and interview on the spot.

As an added bonus, **Metro is offering a \$500 hiring bonus** upon completion of training. Learn more about requirements and [apply](#) today!

Get there on Metro



Let Metro be your ride to the fun events happening around Cincinnati this month!

- ArtsWave Days: Music Hall Open House, March 24, Rts. 21, 54, 57, 48, 78
- Great American Ball Park: Reds Opening Day, March 29, all downtown-bound routes
- Cincinnati Zoo & Botanical Garden: Zoo Blooms, April 1-30, Rts. 46, 78

Multiple Metro routes will detour Monday, April 2, around the Findlay Market Opening Day Parade and parade staging areas.

Detours will start at 8 a.m. for Rts. 21, 46, 64 and 78 due to parade staging.

At 11 a.m., the following routes will operate on a detour due to the parade route: 1, 4, 6, 11, 16, 17, 19, 20, 21, 24, 27, 28 Eastbound, 32, 33, 43, 46, 49, 50 Westbound, 64, 78 and Metro*Plus.

For complete details on detours, including new boarding locations, visit Metro's [detour](#) page. Riders can also follow Metro on Twitter and Facebook on for up-to-date detour information.



Metro Winter Weather Reminders



We can't believe it's late March and we've still got winter weather in the forecast, but Metro is ready to get you safely to and from your destinations, no matter the weather.

Metro service will run in accumulating ice or snow, but detours and delays may be possible.

When these occur, updated service information will be provided through the following outlets:

- * [Cincy EZAlerts](#), a free tool that provides riders with service alerts (detours, service interruptions, etc.) by text or email for their specific routes
- * **Real-time bus tracking apps** such as Transit App or Metro's desktop Transit Tracker allows riders to track their bus in real-time on the map
- * **Detour Hotline** at 632-7538 provides the most current bus detour information, updated continuously from 5 a.m. to 11 p.m. on severe winter weather days
- * **Metro's website www.go-metro.com** also provides bus detour information
- * **Metro's call center** at 621-4455 is open weekdays 6:30 a.m. to 6 p.m. for complete bus-riding information

REMEMBER: Metro buses cannot stop safely on snowy or icy hills. Customers should board at the top or bottom of hills.

New SORTA Board Meeting Times

The April Board of Trustees meeting for the Southwest Ohio Regional Transit Authority will be held on **Tuesday, April 17 at 8:30 a.m.** at 602 Main St. 12th Floor Board Room. SORTA board meetings are open to the public.

Board meetings now alternate each month between 8:30 a.m. and 6 p.m. to provide an

Cincy EZAlerts



Metro's making it even easier to ride with new Cincy EZAlerts. Get service notifications for detours or disruptions for the routes you ride via text or email. Sign up [here](#).

Metro Ridership Reports

Stay in the know with monthly ridership and performance reports, now available on Metro's website [here](#).

Pay Your Fare With Your Phone!



Metro's Cincy EZRide app lets you pay your fare with your phone anytime, anywhere! It's free to download. Get started [here!](#)

Share the News

Use the "Forward this email" link at the bottom of this email to

increased opportunity for the community to attend meetings.

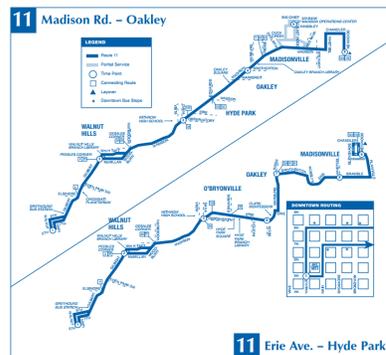
See meeting dates and past meeting minutes [here](#).

Reinventing Metro

Did you know: The Reinventing Metro conceptual plan includes 24-hour service on six routes, and the 0.9% level would bring Bus Rapid Transit (BRT) to four major corridors.

Read more about the conceptual plan on Metro's [website](#) and learn more about the transit improvements that are possible if new sales tax funding is secured.

Did You Know...



Metro's Rt. 11 (Madison Rd. - Oakley) provides a quick and convenient way to get to all of Oakley's attractions -- from great bars and restaurants, like Redtree Art Gallery and Coffee Shop, MadTree Brewing and Sleepy Bee Cafe, to shops, like King Arthur's Court Toys and Quince & Quinn. The Rt. 11 can get you there.

You Said...



Metro rider Shalonda Ann Marie Smith gave a shout-out to her favorite Metro operators on Transit Driver Appreciation Day, March 16, saying: *"My favorite drivers are **Jim Darling** from Queensgate gate garage because he has amazing jokes, suggestions on places to go to eat, and shop and cooking tips; and **Russell Focht** who is also from Queensgate because he tells amazing stories and jokes and give out tips about the bus and in general as well. I enjoy both these drivers and they made my day when I am having a bad day."*

Post of the Month

send this on to others who may want Metro news. They can [subscribe](#) if they would like to receive the newsletter each month.

.....



Leah Efken @LeahEfken · Mar 16



I ❤️ @cincinnati metro for always getting me where I need to go safely & on time! The operators are some of the friendliest & most knowledgeable people about how to explore our amazing city! Happy to celebrate them today on Transit Driver Appreciation Day! #TDAD 🚌 🚌 🚌



1



4



18

