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INFO

AUG 2018

#ReinventingMetro



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News

#ReinventingMetro

Take a look at [ReinventingMetro.com](#) to find out how Metro is working to provide riders with faster service, better hours and more routes to new places.

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September SORTA Board meeting

The September Board of Trustees meeting for the Southwest Ohio Regional Transit Authority will be held on Tuesday, Sept. 18 at 6 p.m. at 602 Main St. 12th Floor Board Room. SORTA board meetings are open

Metro to host fall Operator Career Day



Metro is looking for passionate, community-minded individuals with a "drive" for success to become Metro bus operators.

Not sure if it's the job for you? Metro is hosting an Operator Career Day for anyone interested in learning more about the role on **Saturday, Sept. 8 from 9 a.m. to 1 p.m.** at Metro's Queensgate

Garage, located at 1401 Bank St. in Cincinnati.

Attendees will get an up-close look at the skills and training needed for the job. They will also have the opportunity to take the hiring assessment on site and learn about the many employee benefits at Metro.

Applicants do not need to have a CDL to apply. Metro will train you and reimburse your CDL fees. Metro offers competitive pay starting at \$15 an hour, comprehensive health and dental insurance, retirement benefits, and free transportation passes for spouse and dependents. Additionally, **operators will receive a \$500 hiring bonus upon the successful completion of training.**

For more information, check out Metro's [career page](#). To RSVP, call 513-632-7559.

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Metro is the *smartest* way to get to class

It's back to school for Cincinnati students and Metro is ready to get you to class safely.

Did you know that Metro is how more

to the public.

Board meetings now alternate each month between 8:30 a.m. and 6 p.m. to provide an increased opportunity for the community to attend meetings.

See meeting dates and past meeting minutes [here](#).



Metro ridership reports

Curious about how many people rode Metro last month? Stay in the know with monthly ridership and performance reports, available on Metro's website [here](#).



Cincy EZAlerts



Metro's making it even easier to ride with new Cincy EZAlerts. Get service notifications for detours or disruptions for the routes you ride via text or email. Sign up [here](#).



Pay your fare with your phone!



Metro's Cincy EZRide app lets you pay your fare with your

than 7,000 CPS students in grades 7-12 get to class? Learn more about XTRA Service [here](#).



We are also how many university and college students make the grade.

University Services programs allow students to ride for just \$1 with no additional zone fares.

Find out if your school partners with Metro [here](#).

Young children riding alone

To ensure the safety of young children traveling alone on the bus, Metro offers a information cards guardians can download and complete to send along with the child. The card has room to write the child's name, parent/guardian information, school and important phone numbers. On the back, it instructs the child to tell the bus operator if he or she is lost, missed the stop, is being harassed or is sick and needs help.

The cards are available free of charge at the sales office and by mail through the call center. They can also be downloaded [here](#).



Wi-Fi & Ride



Thanks to a pilot program launched in the spring, Metro now offers FREE Wi-Fi service on 59 buses and five Access vehicles covering various Metro routes and throughout the Access service areas. The service is just one of the many ways Metro is working to improve the customer experience with enhanced amenities.

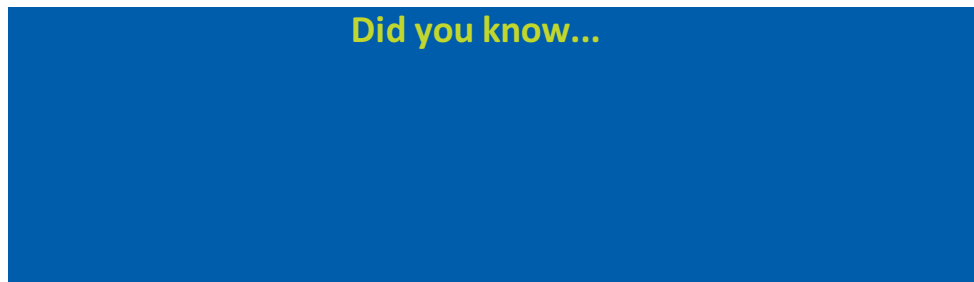
Vehicles offering Wi-Fi feature special decals near the outside door, as well as signage on board alerting passengers of the presence of Wi-Fi.

How to connect:

1. Make sure your device is wirelessly enabled
2. Search for available wireless networks
3. Select goMetrowifi
4. Click "I Agree" with Metro's Acceptable Use policy
5. Enjoy access to social media, catch up on work or surf the web!



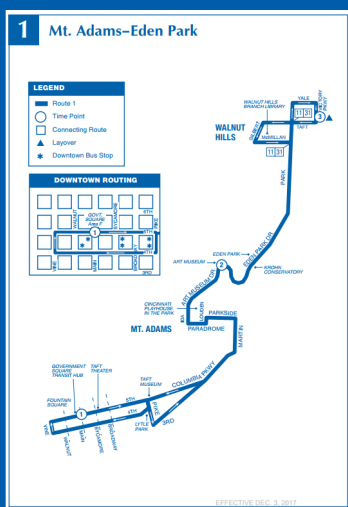
Did you know...



phone anytime, anywhere! It's free to download. Get started [here!](#)

Share the News

Use the "Forward this email" link at the bottom of this email to send this on to others who may want Metro news. They can [subscribe](#) if they would like to receive the newsletter each month.



Metro's Rt. 1 (Mt. Adams - Eden Park) is a great way to get to all of the attractions Mt. Adams has to offer -- without having to climb any hills. Board the Rt. 1 downtown at Government Square Area F and Metro will have you at the Cincinnati Art Museum in under 10 minutes. After the art museum, hop back on the Rt. 1 to get to destinations like the Krohn Conservatory, Twin Lakes Overlook and Walnut Hills.

For more information about the Rt. 1, including schedules, click [here](#).

You said...

Laura C. contacted Customer Relations to commend operator Timothy Chambers for going above and beyond, saying:

"I just wanted to send a note to recognize a small act of service yesterday that I saw from afar. Around 1:30 pm at the corner of Orchard and Main Street, the bus driver of route 24 stopped his bus at the bus stop and got off the bus to help a man who was struggling to cross the street. He helped him put his shoe back on and then accompanied him very slowly and patiently across the street to the bus stop. The man wasn't getting on the bus, but the driver helped him anyway. I was down the street with my dog so I don't know the circumstances, but it seemed like a very caring interaction and I think the driver deserves some recognition for being a good person. :)"

Post of the Month



tom allen @TheAllenCompany

Aug 4

The way to go when having a good time on a match day!

