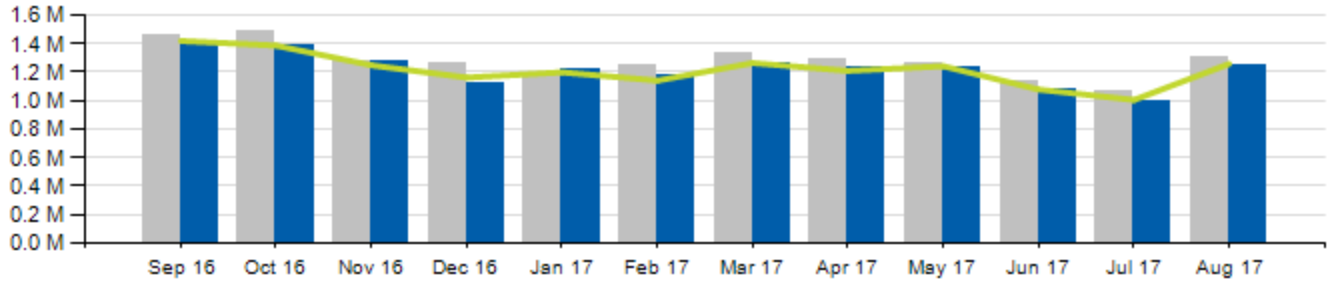


August 2017 Ridership Report



Local/Express Ridership

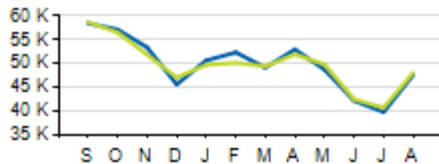
Total Ridership



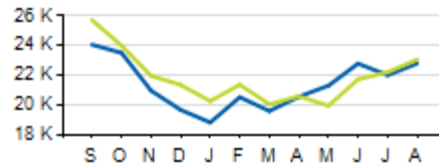
	ACTUAL	BUDGET	VARIANCE (% / #)		2016	VARIANCE (% / #)	
TOTAL	1,242,607	1,256,779	-1.1%	-14,172	1,300,118	-4.4%	-57,511
LOCAL	1,152,893	1,166,719	-1.2%	-13,826	1,205,792	-4.4%	-52,899
EXPRESS	89,714	90,060	-0.3%	-346	94,326	-4.9%	-4,612
YTD TOTAL	9,418,914	9,387,795	+0.3%	+31,119	9,822,466	-4.1%	-403,552

Local/Express KPIs

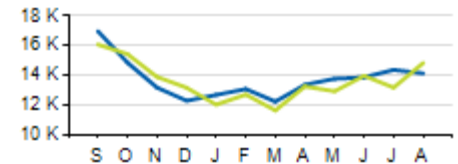
Average Fixed Ridership: Weekday



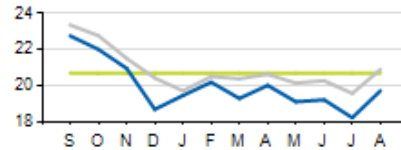
Average Fixed Ridership: Saturday



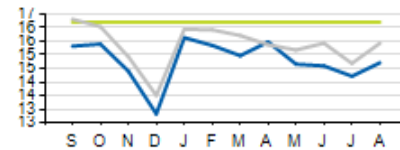
Average Fixed Ridership: Sunday



Passengers per Hour: Local



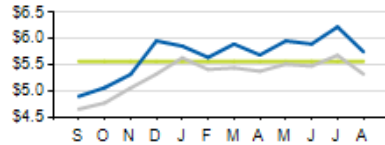
Passengers per Trip: Express



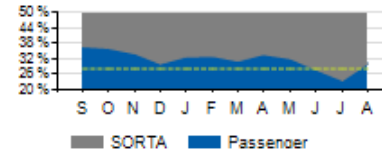
	ACTUAL	KPI	VARIANCE
PASSENGERS PER HOUR (LOCAL)	19.7	20.7	-1.0
PASSENGERS PER TRIP (EXPRESS)	14.7	16.2	-1.5
AVERAGE RIDERSHIP (WD)	47,600	48,049	-449
AVERAGE RIDERSHIP (SA)	22,809	23,074	-265
AVERAGE RIDERSHIP (SU)	14,138	14,838	-700

Local/Express KPIs

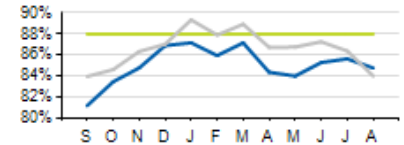
Cost per Passenger: Local



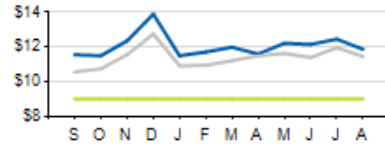
Service Cost Sharing: Local



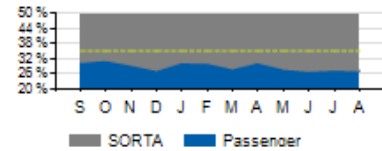
On-Time Performance: Local



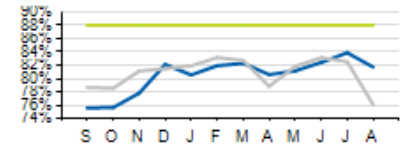
Cost per Passenger: Express



Service Cost Sharing: Express



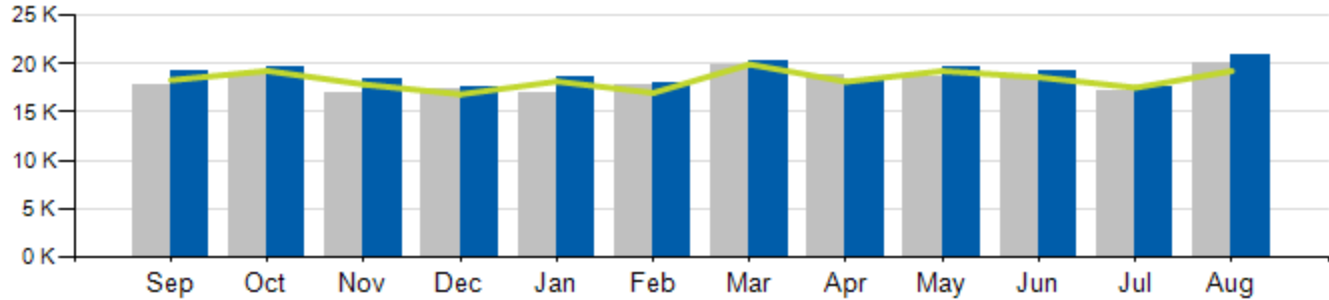
On-Time Performance: Express



	ACTUAL	KPI	VARIANCE
COST PER PASSENGER (LOCAL)	\$5.75	\$5.57	+\$0.18
COST PER PASSENGER (EXPRESS)	\$11.87	\$9.00	+\$2.87
COST RECOVERY (LOCAL)	30.1%	28.0%	+2.1%
COST RECOVERY (EXPRESS)	27.2%	35.0%	-7.8%
OTP (LOCAL)	84.7%	88.0%	-3.3%
OTP (EXPRESS)	81.7%	88.0%	-6.3%

Access Ridership

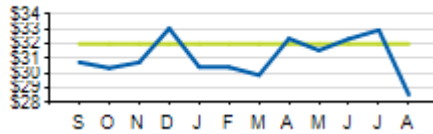
Total Ridership



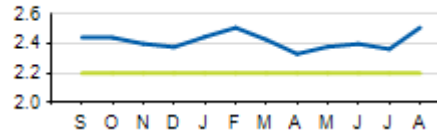
ACCESS PARATRANSIT	ACTUAL	BUDGET	VARIANCE (%/#)		2016	VARIANCE (%/#)	
TOTAL	20,899	19,242	+8.6%	+1,657	20,035	+4.3%	+864
WD	19,630				18,863	+4.1%	+767
SA	774				656	+18.0%	+118
SU	495				516	-4.1%	-21
YTD	152,398	147,822	+3.1%	+4,576	147,832	+3.1%	+4,566

Access KPIs

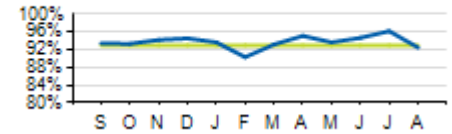
Cost per Passenger



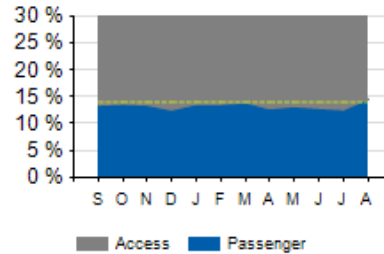
Passengers per Hour



On-Time Performance



Service Cost Sharing



	ACTUAL	KPI	VARIANCE
COST PER PASSENGER	\$28.55	\$32.00	+\$3.45
ON-TIME PERFORMANCE (OTP)	92.5%	93.0%	-0.5%
PASSENGERS PER HOUR	2.5	2.2	+0.3
COST RECOVERY	14.5%	14.0%	+0.5%