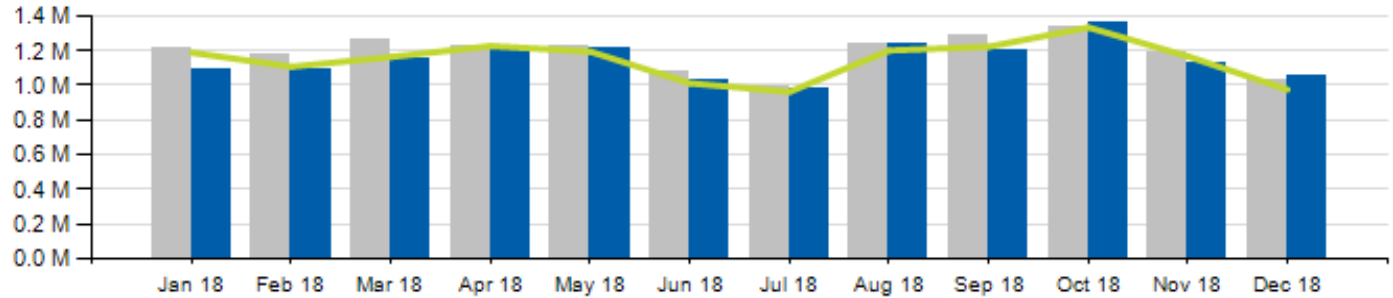


December 2018 Ridership Report

Local/Express Ridership

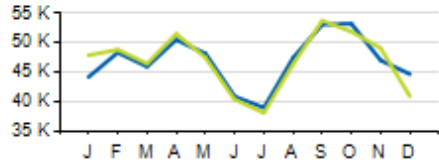
Total Ridership



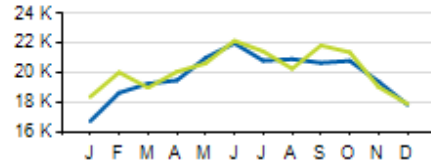
	ACTUAL	BUDGET	VARIANCE (% / #)		2017	VARIANCE (% / #)	
TOTAL	1,055,896	975,218	8.3%	80,678	1,028,501	2.7%	27,395
LOCAL	997,619	913,678	9.2%	83,941	965,060	3.4%	32,559
EXPRESS	58,222	61,540	-5.3%	-3,318	63,441	-8.1%	-5,219
YTD TOTAL	13,750,630	13,754,063	0.0%	-3,433	14,265,533	-3.6%	-514,903

Local/Express KPIs

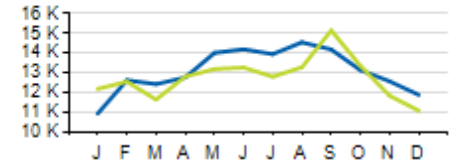
Average Fixed Ridership: Weekday



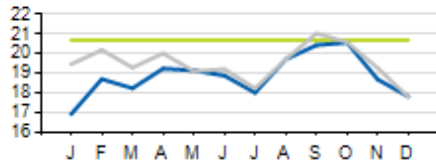
Average Fixed Ridership: Saturday



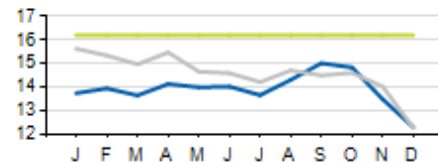
Average Fixed Ridership: Sunday



Passengers per Hour: Local



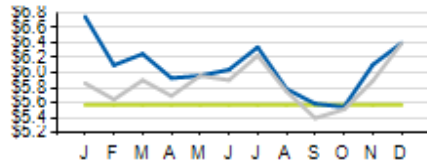
Passengers per Trip: Express



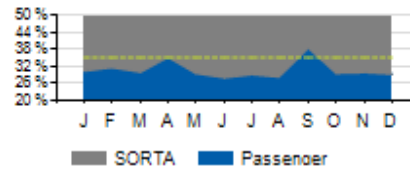
	ACTUAL	KPI/BUDGET	VARIANCE
PASSENGERS PER HOUR (LOCAL)	17.8	20.7	-2.9
PASSENGERS PER TRIP (EXPRESS)	12.3	16.2	-3.9
AVERAGE RIDERSHIP (WD)	44,750	40,962	3,788
AVERAGE RIDERSHIP (SA)	17,922	17,900	22
AVERAGE RIDERSHIP (SU)	11,881	11,078	803

Local/Express KPIs

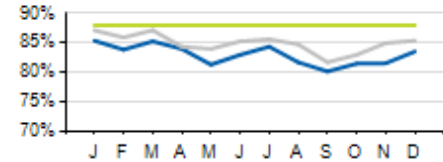
Cost per Passenger: Local



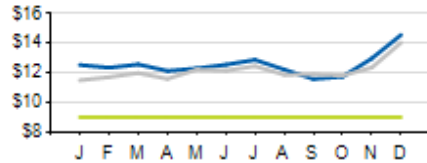
Service Cost Sharing: Express



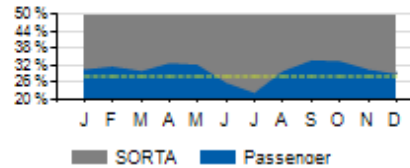
On-Time Performance: Local



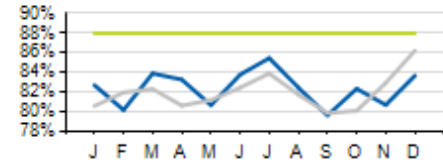
Cost per Passenger: Express



Service Cost Sharing: Local



On-Time Performance: Express

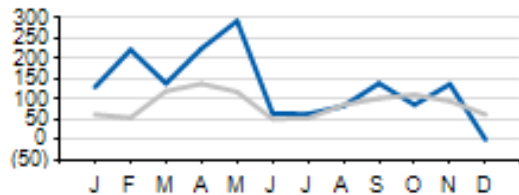


	ACTUAL	KPI	VARIANCE
COST PER PASSENGER (LOCAL)	\$6.35	\$5.57	+\$0.78
COST PER PASSENGER (EXPRESS)	\$14.58	\$9.00	+5.58
COST RECOVERY (LOCAL)	25.1%	28.0%	-2.9%
COST RECOVERY (EXPRESS)	29.2%	35.0%	-5.8%
ON TIME PERFORMANCE (LOCAL)	83.5%	88.0%	-4.5%
ON TIME PERFORMANCE (EXPRESS)	83.7%	88.0%	-4.3%

Current year
 Prior year
 KPI

Local/Express Missed Trips

Missed Trips



Current year



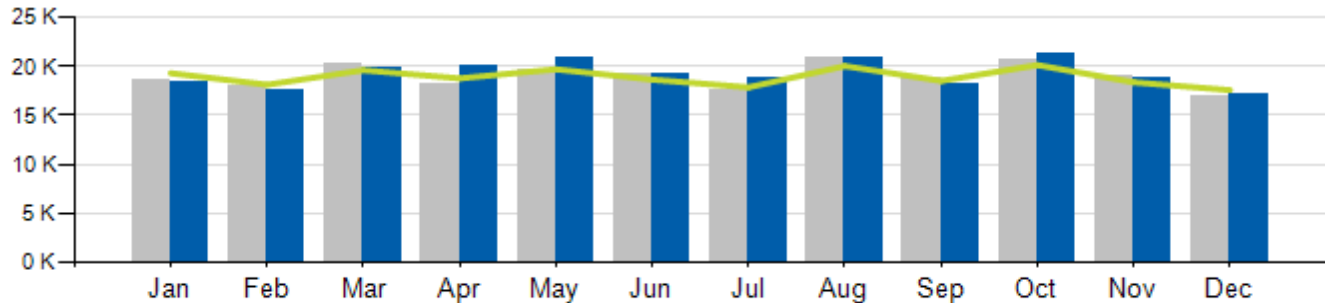
Prior year

	ACTUAL	TOTAL TRIPS	% OF TRIPS OPERATED
MISSIED TRIPS (ALL SERVICE)	116	68,052	99.8%

REASON FOR MISSED TRIP	ACTUAL	% of MISSED TRIPS
NO OPERATOR AVAILABLE	51	44.0%
MECHANICAL ISSUE	34	29.3%
TRAFFIC INCIDENT	12	10.3%
LATE OPERATIONS	15	12.9%
OTHER	4	3.5%

Access Ridership

Total Ridership

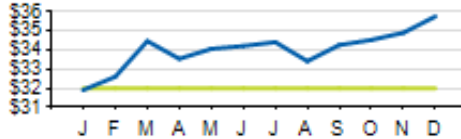


ACCESS PARATRANSIT	ACTUAL	BUDGET	VARIANCE (%/#)		2017	VARIANCE (%/#)	
			%	#		%	#
TOTAL	17,252	17,579	-1.9%	-327	17,023	1.3%	556
WD	15,504				15,367	0.9%	137
SA	945				860	9.9%	85
SU	803				796	0.9%	7
YTD	231,099	226,685	1.9%	4,414	227,895	1.4%	3,204

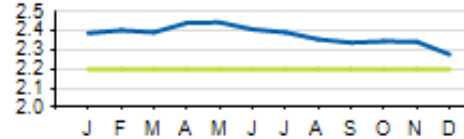


Access KPIs

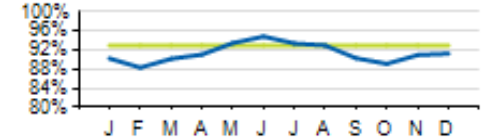
Cost per Passenger



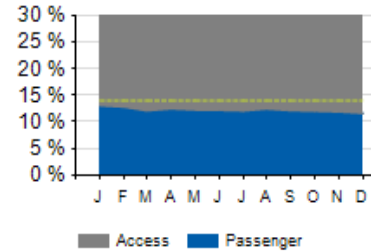
Passengers per Hour



On-Time Performance



Service Cost Sharing



	ACTUAL	KPI	VARIANCE
COST PER PASSENGER	\$35.78	\$32.00	+\$3.78
ON-TIME PERFORMANCE (OTP)	91.3%	93.0%	-1.7%
PASSENGERS PER HOUR	2.28	2.20	+0.08
COST RECOVERY	11.6%	14.0%	-2.4%

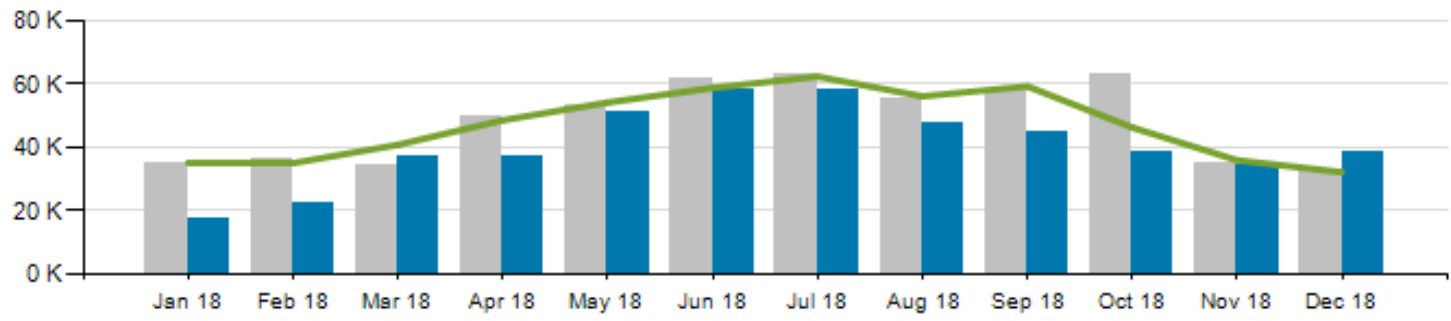
Current year
 KPI

Cincinnati Bell Connector



CB Connector Ridership

Total Ridership

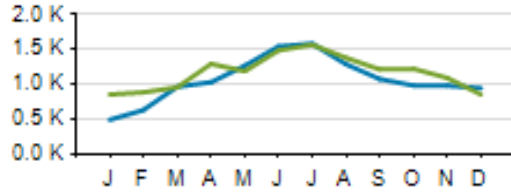


	ACTUAL	BUDGET	VARIANCE (%/#)		FY2017	VARIANCE (%/#)	
TOTAL	38,650	32,212	20.0%	6,438	32,611	18.5%	6,039
FYTD TOTAL	262,637	292,361	-10.2%	-29,724	307,082	-14.5%	-44,445

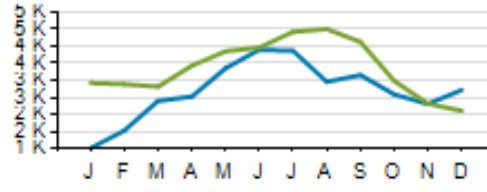
■ Current Year
 ■ Prior Year
 — Budget

CB Connector KPIs

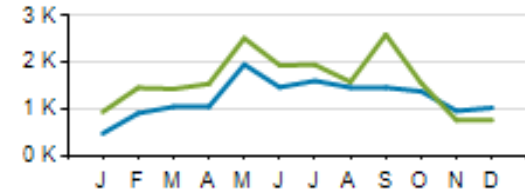
Average Ridership: Weekday



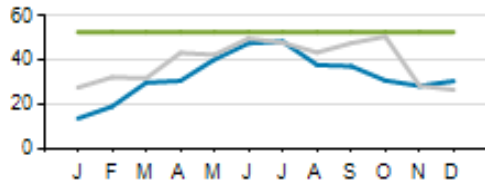
Average Ridership: Saturday



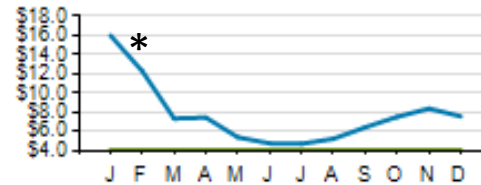
Average Ridership: Sunday



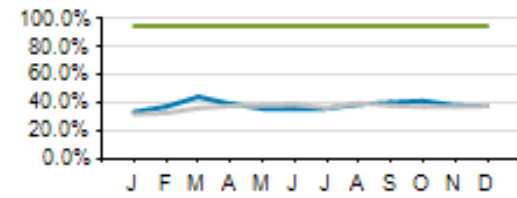
Passengers per Hour



Cost per Passenger



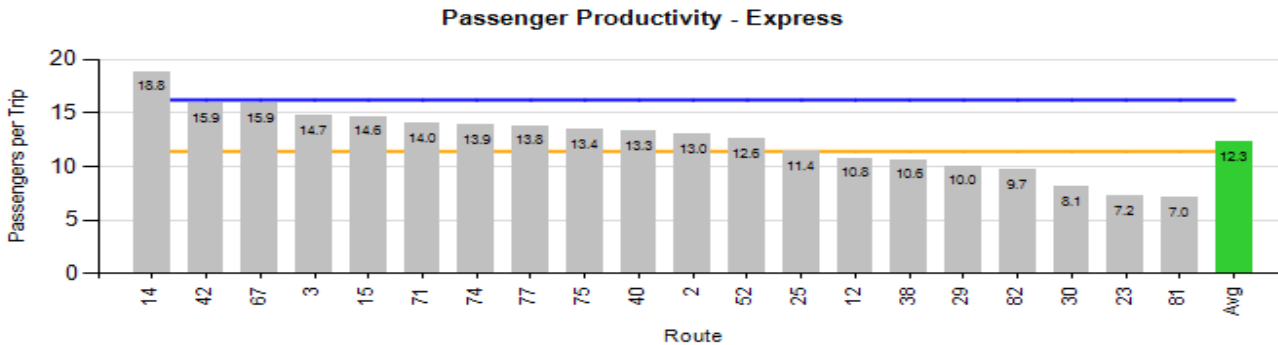
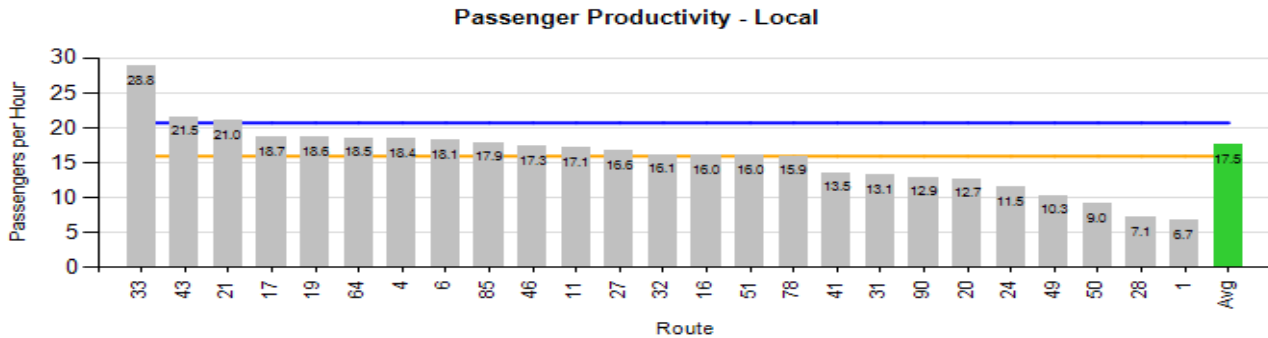
On-Time Performance



	ACTUAL	KPI	VARIANCE
COST PER PASSENGER	\$7.58	\$4.10	+\$3.48
AVERAGE HEADWAY (PEAK/OFF-PEAK)	13:11/15:32	12:00/15:00	+1:11/+0:32
PASSENGERS PER HOUR	30.6	52.8	-22.2
COST RECOVERY	6.7%	14.3%	-7.6%

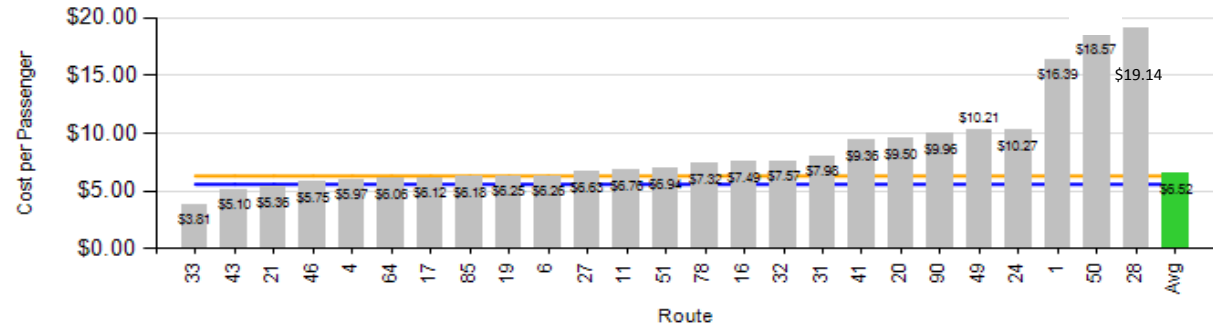
Monthly Route Performance Measures

Route Passenger KPIs - December

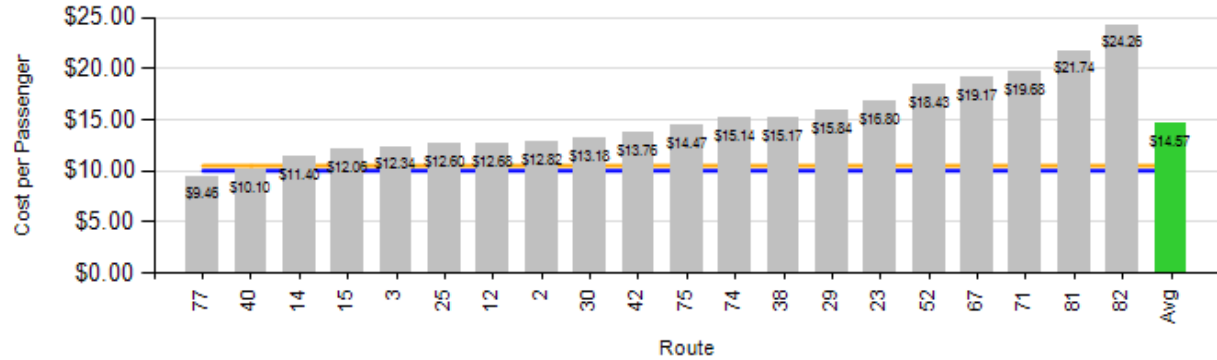


Route Cost KPIs - December

Cost per Passenger - Local

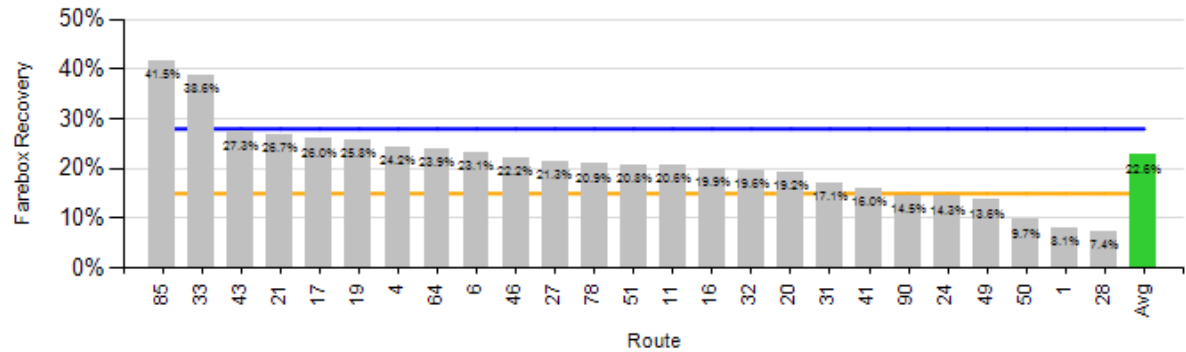


Cost per Passenger - Express

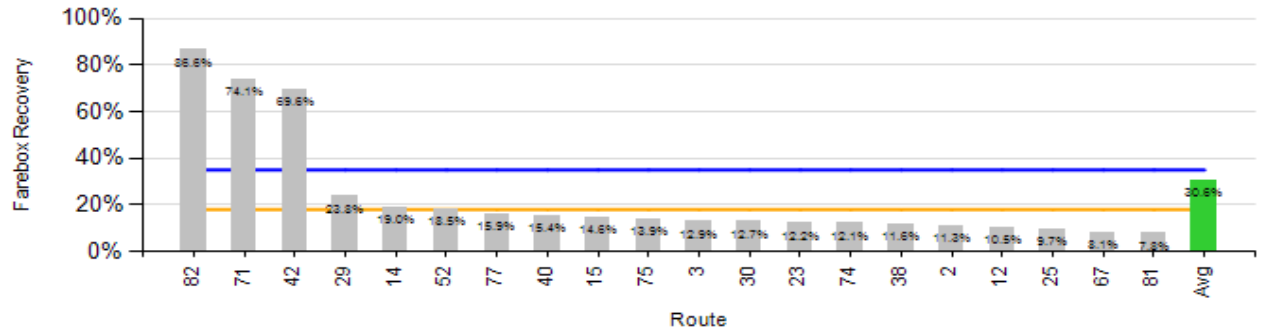


Route Revenue KPIs - December

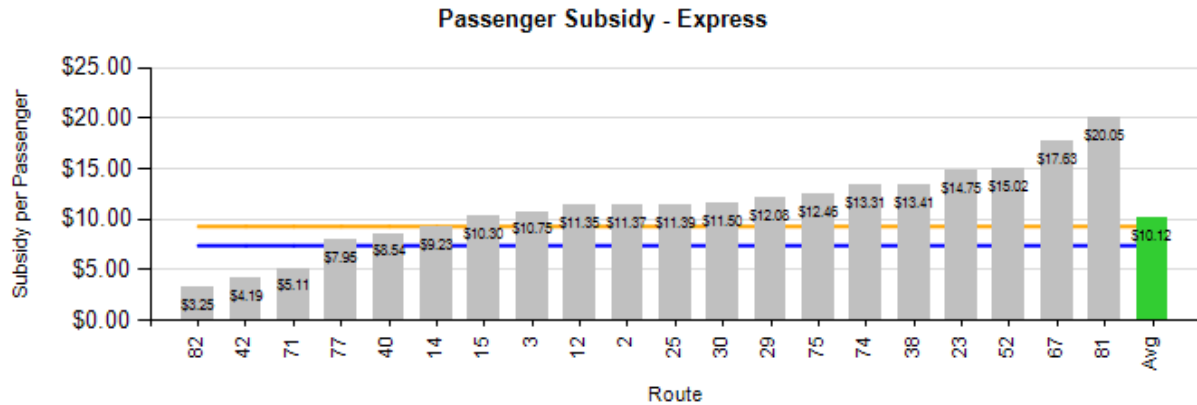
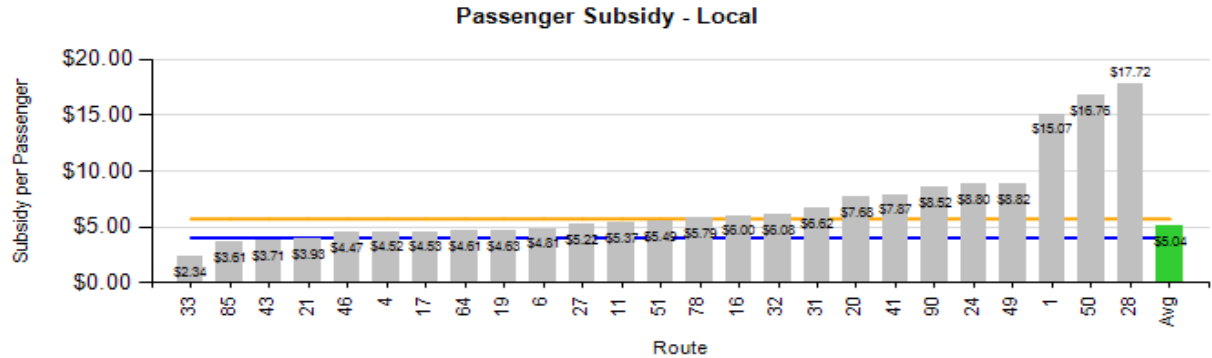
Farebox Recovery - Local



Farebox Recovery - Express

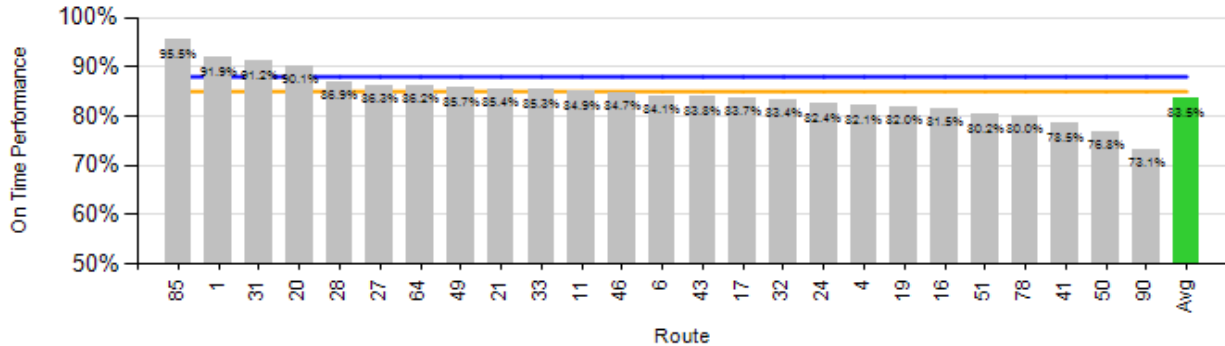


Route Revenue KPIs - December



Route OTP KPI - December

On-Time Performance - Local



On-Time Performance - Express

